

Thursday,

30th of May 2019

Special Event

90-minute Workshop

Facilitated Paper Discussion

Film Festival

Panel Discussion

Ted Style Talks

	Film Festival	Track 1 Room 1	Track 2 Room 2	Track 3 Room 3	Track 3 Room 4	Track 4 Room 5	Track 4 Room 6	Track 5 Room 7	Track 5 Room 8
9:00 - 9:50	Keynotes: Brigitte Laurent - Diversity and Inclusion in a Global Organisation Aminata Cairo - Dialogue and Silence as Cornerstones of Inclusive Education								
10:00 - 11:30	Congress Track 1 Business & Organizational Challenges Seydâ Buurman-Kutsal Film: Brown Eyes Blue Eyes (60 min) after the screening: debriefing and group discussion with Seydâ Buurman-Kutsal, moderated by Anke Lindemann	217 Shannon Murphy Robinson The Brain, Bias and Behavior: Managing Unconscious Bias	115 Richard Harris Rethinking Cultural Relativity: The Multicultural Vision and its Problems	318 Patricia Malidor Coleman, Yuko Deneuve What are you? You sound French but you don't look it!	177 Elmer James Dixon Engaging in Dialogue in a Global Polarized Environment	247 Katerina Pouliasi, Jan Willem Hendriks & Ilana Docheva Assessing implicit cultural bias: in feeling, thinking and behavior	210 Teresa De Fazio Developing an intercultural leadership model with a moral purpose: A case study of an Australian university 276 Tunde Bajzat International students' intercultural experiences of culture shock at a north Hungarian university and its implications for tertiary education 118 David Sauvignon Hyperconnectivity for teaching French: boon or bane? The example of China	156 Elena Steiner Identifying Worldviews in Multinational Organizations 320 Ayan Sen Cultural cross pollination effecting in city's built-form and urban layout 136 Daniel H. Scheible People within Cyber-Physical Systems: The Impact of Cultural Diversity on Industry 4.0 Environments	000 Newcomers Session (SEU Board)
11:30 - 12:00	coffee break	coffee break	coffee break	coffee break	coffee break	coffee break	coffee break	coffee break	coffee break
12:00 - 13:30	Congress Track 1 Business & Organizational Challenges Sergei Miroshnichenko Film: Born in the USSR, 28 Up (60 min) after the screening: extensive discussion with the audience moderated by Anke Lindemann	162 Valli Murphy & Brett Parry Animated conversation clips	130 Seydâ Buurman-Kutsal Brown Eyes Blue Eyes - The anatomy of prejudice	226 Monika Franciska de Waal, Björn Ekelund, Grant Douglas, Natalie Lutz Dealing with differences: Triologue effects	120 Patrick LeMont Schmidt Integration yes... but not in my neighborhood! 296 Aline Craide The May 17th in Farsund (Norway): is it an intercultural celebration? 280 Svetlana Buko Role of business leader's competencies in shaping successful intercultural entrepreneurial strategies on the Italian-Slovenian border.	170 Joanna Sell How to facilitate an intercultural workshop with storytelling?	195 Yvonne van der Pol, Eva van Ooijen & Teuni Loolj Ethics, Culture and You 145 Bastian Küntzel The Learner's Journey 109 Michelle Cummings-Koether The challenge of setting academic standards in the fluid environment of intercultural trainings	200 Christoph Barmeyer, Sina Großkopf Social Science Paradigms in Cross-Cultural Management: From Exclusion to Inclusion 168 Anne Kari Bjerge, Sunniva Whittaker & Sanda Tomescu Baciu International posture and the motivation for learning minor languages in an EU context 132 Siao-cing Guo & Eriko Katsumata Engaging Students in Cross-cultural Communication through a Tele-Collaboration Project	262 Joelle Hietbrink, Iris Van Werven & Grada Okken Which competencies does the international/intercultural context of the fields of International Business and Education require from graduates in these fields?
13:30 - 14:30	lunch	lunch	lunch	lunch	lunch	lunch	lunch	lunch	lunch
14:30 - 16:00	Congress Track 2 Socio-political Concerns Roel van Broekhoven Film: Our man in Tehran (45 min) after the screening: Q&A with director Roel van Broekhoven and extended discussion with the audience, moderated by Helga Scheepers	219 Tammie Harvey Prosci's ADKAR Change Management Model: Adding a New Disciplinary Tool to Further Diversify our Practitioner Tool Boxes	309 Christoph Bader Brexit, Trump & Co - The influence of the collective memory on recent political and social developments and how to respond to this	116 Kelli McCloud-Schingen Storylistening: An Equalizer in the Age of Polarisation	304 Patricia Sue Campbell, Comollet & Sibylle Ganz-Koechlin Exploring Best Practices in Migrant Integration	129 Pritima Chainani-Barta Internationalising Education - Promoting intercultural competence in teaching 329 Gunilla de Graef Stadsklap, a low threshold intervention to initiate depolarization and stimulate intercultural skills connecting students and migrants. 286 Eithne Knappitsch & Svetlana Buko Building new cross-border competencies in the intercultural professions: case study of the practical tri-border 24 hour field trip.	250 Monique Kroese Symbols instead of words: reducing language barriers in intercultural training	282 David Gunther Fuchs & Barbara Covarrubias Venegas Cultural Intelligence (CQ) – An evaluation of it and relevant antecedents of students at Austrian universities 192 Carla Cabrera Cuadrado The influence of an intercultural background when applying for a job in an MNC in Europe 303 Katerina Pouliasi & Michael Bender Cross-Cultural Project Management: Cultural bias after 3 years of daily remote communication?	173 Laurence Romani Beyond imperialism: a new agenda for cross-cultural training 319 Thomas Greenway, Keelan, Meade, Daria Hernandez-Ibar, Jeremy Dawson, Sam Farley & Nick Jefferson Investigating peer review in multicultural student teams 203 Darren Chong The 9th of May: An Electoral Tsunami that Gave Birth to the new Malaysia
16:00 - 16:30	coffee break	coffee break	coffee break	coffee break	coffee break	coffee break	coffee break	coffee break	coffee break
16:30 - 18:00	Congress Track 2 Socio-political Concerns Rudy Vranckx Film: For the sin of the fathers (45 min) after the screening: interview and extensive discussion with the audience with director Rudi Vranckx, moderated by Helga Scheepers	312 Christine Maria Wirths & Lies Wouters Digital Leadership Development – how does it make sense?	100 Anne Kathryn Randerson Teaching about global cultural differences through metaphors: Building bridges in a changing world	324 Raya Isara Nunez Mahdi, Carlos Nunez, Charlie Obihara, Dorian Maarse & Edwin Hagenbeek Intercultural Competence for Health Care Professionals	001 Panel on The role of the public media in a diverse society	131 Bastian Küntzel, Ursula Brinkmann, Verena Piper & Bettina Strewe Paving the Road for Quality Standards for Intercultural Learning Professionalin Europe"	148 Vincent Merk It's not about culture, it's about diversity! 224 Hilde Hanegroefs & Ankie Hoefnagels "It's all about respect": blogging to increase intercultural awareness 315 Akiko Asai How Foreigners Experience Japan: Beyond Hofstede's Model	213 Milton J. Bennett & David Trickey A New Tool for Measuring the Intercultural Viability of Organizations	TBC

Additional information: 18.15 - 20.00 **General Assembly** (Plenary session room)

Friday,

31st of May 2019

Special Event

90-minute Workshop

Facilitated Paper Discussion

Film Festival

Panel Discussion

Ted Style Talks

	Film Festival	Track 1 Room 1	Track 2 Room 2	Track 3 Room 3	Track 4 Room 4	Track 4 Room 5	Track 5 Room 6	Track 5 Room 7	Room 8
9:00 - 9:50	Keynotes: Jan De Deken - What makes people happy and unhappy in different cultures and life circumstances Yuri Belfali - Are young people ready to navigate an interconnected world? Global competence and future of learning								
10:00 - 11:30	Track 3 Migration Karin af Klintberg & Anders Helgersen Film: Nice people (58 min) after the screening: Skype interview with the director Karin af Klintberg and discussion with the audience, moderated by Papa Balla Ndong	164 Matthew Hill Mindful Communication for Full Inclusion and All - Out Collaboration – Getting the Whole job done by the WHOLE Team. - A Train the Trainer Workshop on Collaboration with Matthew Hill	223 Manon de Courten, Olga Kovbasyuk, Maria Todosiychuk, Yvonne van der Pol Bringing lessons and questions from the 2018 Russia - Europe event to a higher level	302 Joseph Kearns & Inge Baaljens-Heetvelt Best of both worlds: cultural factors in the employability of African migrants in Europe	124 Cheryl Gerretsen, Jessica Shinnick & Van Puymbroeck, Christophe Mini-interventions from year 1 to graduation: an effective means for developing students' intercultural competence	207 Anne Ruth Ehringhaus & Maria Thacker Not a simple YES or NO: Mindfulness and the Ambiguity of Ethical Decision-Making	307 Betty Boeler, Claudine Gaibrois, Jane Kassiss-Henderson & Philippe Lecomte Let's talk about language: Shedding light on an overlooked factor in intercultural communication	230 Zeynep Aksoy An exploratory study on the profile of volunteer in non-governmental organisations for refugees in Turkey 283 Aysun Alkan Promoting 'diversity' or 'hate': Social Media Coverage of Syrian Refugees in Turkey 311 Ljiljana Simic What shapes European Union (EU) intercultural image abroad - desired and perceived cultural diplomacy?	Diversity & Inclusion Special Session Anna Zelno, Barbara Covarrubias-Venegas, Livingston Thompson & Robert Gibson
11:30 - 12:00	coffee break	coffee break	coffee break	coffee break	coffee break	coffee break	coffee break	coffee break	coffee break
12:00 - 13:30	Track 3 Migration Stef Biemans Film: Bad hombres (52 min) after the screening: discussion moderated by Papa Balla Ndong	211 Katherine N. Yngve & Sandra R. Rathod Using creativity training to help youth from differing backgrounds develop entrepreneurial and collaborative leadership skills.	238 Jackie van der Kroft Polarisation: understanding the dynamics	264 Tatyana Fertelmeyster Refugee Cultural Adjustment: How does 'happily ever after' look like?	201 Wim Swaan Language and Inclusion: The Challenges of Maintaining English as a Lingua Franca in International Education and Other Multilingual Communities	105 Victoria Spashchenko Solution Focused Approach in Cross-Cultural Communication	315 Monika de Waal, Ursula Brinkmann Diversity Beliefs and Early Cross-Cultural Life Experiences 291 Pauline Anne Vromans, Joost Buckner, Eelke de Jong & Hubert Korzilius Trigger events: How intercultural competence is developed through intercultural experiences 227 Joris Boonen, Ankie Hoefnagels, Armand Odekerken & Mark Pluymaekers Different dimensions of international learning during a study abroad: Comparing international learning outcomes and the importance of internationalization at home	193 Dine Brinkman-Vitaliy Popov, Karen Fortuin & Rico Lie Students' experiences and perceptions of multicultural group work 208 Ida Castiglioni Education for global citizenship in homestay families: A pilot study in Lombardy, Italy 126 Ee Lin Lee Transformational International Dialogue in Teaching and Learning	Diversity & Inclusion Special Session Anna Zelno, Barbara Covarrubias Venegas, Livingston Thompson & Robert Gibson
13:30 - 14:30	lunch	lunch	lunch	lunch	lunch	lunch	lunch	lunch	lunch
14:30 - 16:00	Congress Track 4 Education and Intercultural Professions Sahim Omar Kalifa Film: Cornered in Molenbeek (54 min) after the screening: Q&A with the director Sahim Omar Kalifa and discussion with the audience, moderated by Nouredinne Erradi	310 Adrian Pilbeam What can I achieve in 30 minutes? 127 Marcelo Baudino Is viable a meritocracy free of biases and privileges? 225 Sue Shinomiya Oneness in a Complex, Diverse and Polarized World	157 George Simons & Teresa Mroczek Acculturation through Gamification	278 Livingstone Thompson & Adil Qureshi Why do trainers seem uncomfortable with the "R" Word?: Race and Racism in Intercultural Training	174 Renate Link, David Sauvignon & Vincent Merk Lego Serious Play as a Tool for Promoting Intercultural Competence	205 Catharina Wulf & Manuela Marquese The pitfalls of assumptions – Embracing cultural diversity and suspending moral judgments	322 Monika de Waal & Natasha Arullah, Henning Zorn The relevance of identity in building dialogues on diversity: Creating hope through belonging	Track 2 267 Tatyana Fertelmeyster What in the World is Tolerance? 293 Kelli McLoud Schingen The Science of Making People Care about Diverse Societies 288 Christina Roettgers, Ulrike Weber How to deal with the third sex: From organizational ignorance to acceptance	Open Space Sustainability and future of intercultural programs Joanna Sell, Mithun Mridha
16:00 - 16:30	coffee break	coffee break	coffee break	coffee break	coffee break	coffee break	coffee break	coffee break	coffee break
16:30 - 18:00	Congress Track 4 Education and Intercultural Professions Jean Libon & Yves Hinant Film: So help me God (93 min)	184 Emma Alexandra Dodwell-Groves Who Are Our Future Global Leaders When the Only Constant is Change?	183 Jimena Andino Dorato & Catherine Roignan Finding Peace in Annoyance. A Few Lessons from Living in France	121 Patricia Stephanie Louisa Huilon, Ross Wade, Martine Prins, Mo Obadina, Ahmet Sayer & Nicoletta Bonansea Mind the Gap: on Reaching out to Refugees through Entrepreneurship Training	257 Ursula Brinkmann & Yvonne van der Pol What do your clients want to learn? Working with the IRC Learning Journal	152 Ria Mukherjee Basu The Culture of Dance: Movement and Body Language in the classroom	331 Alan Richer The impact of Diversity on Ethical decision-making	Track 2 271 Linda Vignac Interculturalists rise! Look around. What are we doing?	Open Space Sustainability and future of intercultural programs Joanna Sell & Mithun Mridha

Saturday,

1st of June 2019

Special Event

90-minute Workshop

Facilitated Paper Discussion

Panel Discussion

Poster session

Ted Style Talks

	Track 1 Room 1	Track 2 Room 2	Track 3 Room 3	Track 4 Room 4	Track 4 Room 5	Track 5 Room 6	Room 7
9:00 - 9:50	Keynotes: Dr. Rik Pinxten - Interculturality and a future of hope Dr. Cathleen Bochmann - Using dialogue in building social cohesion in times of crisis						
10:00 - 11:30	215 Shannon Murphy Robinson S.A.V.E. Difficult Conversations from the Defensive Brain	221 Sue Shinomiya Building our Future of Hope (and long life) with the Japanese Tool of Ikigai	305 Adel Al Baghdadi, Razan Damlakhi Inclusion of all is a value for all 274 Carmen White Janak & Timothy Janak Brown Sugar/White Chocolate: The Historical, Legal, & Socio Complexities within Intimate Interracial Relationships 160 Fiona Citkin Lessons from Successful Migrants: How Women Can Make It in America	228 Steven L. Crawford & Ronan G. Browne The Tales Channel: Empowering students to explore a diverse world	212 Agnieszka Kotucz Guidelines for inclusive leader	295 Natalia Fey Exploring the role of executive coaching in developing cultural intelligence of global leaders 254 Eithne Knappitsch, Michael Kapeller & Ursula Liebhart The Impact of Non-Native Language Use and Foreign Accent in the Workplace: A Study Focusing on Non-Native Germanspeaking Catholic Priests in Carinthia (Austria) 117 Tien-Hui Chiang The Debate between Cultural Localization and Glocalization in the Epoch of Globalization? An Analysis of the Nature of State Sovereignty	POSTER SESSION Titles on the next page POSTER SESSIONS TAKE PLACE IN THE COFFEE BREAK AREA Presenters are available between 10:00 and 11:30
11:30 - 12:00	coffee break	coffee break	coffee break	coffee break	coffee break	coffee break	coffee break
12:00 - 13:30	273 Mithun Mridha, Manuela Marquis & Pascale Schmidt-Dubois Connected global teams in a disconnected world: Insights of successful onboarding in global teams	206 Claudia Landini & Bernadette van Houten What Expats Can Do - Bringing Hope to the World	275 Nadia Kasvin & Tatyana Mindlina Achieving funding diversity for refugee-serving organizations through social enterprise 188 Dimitris Polychronopoulos Role of Startups in Building Dialogues on Diversity 110 Anne Fox 9 Conversations: Network building for self-employment of refugees	175 Joel Brown & Thomas Greenaway Understanding the intercultural world of LGBTQ people	167 Christine S. Taylor Once Upon an Intercultural Lesson: Lessons in Story Structure	153 Elena Shliakhovchuk Video games in intercultural, diversity and inclusive education	Track 1 102 Margueritta Abou-Hanna International professional networks and interculturalism 235 Darren Chong, Masako Kato The BIG 5: Chinese and Japanese cultural values in the 21st century 141 Dolon Gupta Cross-cultural barriers to language management in a multinational organization: A case study
13:30 - 14:30	lunch	lunch	lunch	lunch	lunch	lunch	lunch
14:30 - 16:00	182 Brigitte Opel, Divya Susan Varkey Truth, Trust and Empathy in a cultural context	268 Richard Lewis & Marit Imeland Gjesme Wise Voices around the Campfire. Meet Cross-Cultural Mentors!	SIG Migration Working Session 111 Brett Parry & Anna Xia Aligning The Right Assessments: Identifying and Leveraging Client Nuances For First Class Training Outcomes	111 Brett Parry & Anna Xia Aligning The Right Assessments: Identifying and Leveraging Client Nuances For First Class Training Outcomes	128 Pia Moberg Meeting Sense with the Chadberg Model — a new tool to align expectations in meetings and processes	199 Katrin Wulf, Stefanie Krügl, Julia I. Moritz & Daria Knauer Rethinking Leadership Development	Track 2 294 Christina Roettgers & Ulrike Weber Women building bridges in the "Cold-War-II-Era" 263 Susan C. Holm Looking in the Rear-view Mirror: Taking another look at broad cultural identity 301 Marina Dzhashi How to be culturally agile communicating internationally?
16:00 - 16:30	coffee break	coffee break	coffee break	coffee break	coffee break	coffee break	coffee break
16:30 - 18:00	TBC	TBC	249 Martine Prins, Jeanette Oostjien, Nouran Ahmed, Hilde van Schaeren Activities for asylum status holders at Zuyd University of Applied Sciences	308 Patricia Malidor Coleman How Zumba conquered the world!	165 Caroline Steyaert The Global Competence Certificate: a new blended learning tool for professionals working in a globalized world or/and highly diverse communities	TBC	TBC

Film Festival info: Films will be screened on request also on Saturday.

Saturday, 1st of June 2019 - Poster sessions

Poster session - Practitioner Track:

Miki Yamashita

The Human Library as an Effective Educational Method for Bridging the Gap Between “You and Me” and Enhancing Generic Skills

Shizu Koyanagi

Understanding Intercultural Communication: Theoretical Insights from Cognitive Behavioural Therapy (CBT)

Renate Link

Using Art as a Catalyst for Intercultural Understanding & Learning

Brett Parry & Anna Xia

Inviting Clients To The Inclusion Table: Beginning the Conversation

Parry, Brett & Xia, Anna

Inviting Clients To The Inclusion Table: Beginning the Conversation

Julia Halm

Integration into the labour market through role as “Culture Moderator”

Kate Plenter Vowles Sørensen

English as threat on campus: Nationalism or National identity?

Amy Casteel

Now That You Mention It: Resettled Migrant Adolescents Speak about Religion

Erik Hemming

Using Pictures in ICC Training

Poster session - Academic Track:

Ruta Sargautyte & Gintare Servaitė

Does Taking a Neutral Form of Surname is Related to Identity Orientation in Lithuanian Women?

Sukyun Weaver & Darrée Hyun

Toward a Transformational Orientation for Art and Design Graduate Students

Pascale Schmidt Dubois, Inès Jourde & Alison McCheyne

Accommodating international students successfully

Natasha Azarian Ceccato

Cultural intelligence and study abroad: A case study of students not having prior host country language proficiency

Poster session - University of Burgundy:

Nereya Ellise Adhiambo Otieno

Listen to Your Food: Food as Artifact in Intercultural Communication

Keizo Suzuki

An Evaluation of “Cross-Cultural Competences” of Japanese Expatriates through their Critical Incident Experiences Overseas

Sara Micacchioni

The preservation of Taliàn in Southern Brazil: language and identity of its speech communities

Aigerim Daribayeva (presented by Aletta Bredewold)

Forms of national identity in the culture of the Soviet Union

Melissa Claire Barrera

Entering the ‘Inter’ through Resistance: A Case Study on the Indigenous Peoples’ Struggle in the Philippines

Maria-Emilia Adrian

Assessing the Role of the Media in International Students’ Portrayals of Climate Change

Stephan Bastiaan van de Ven

Applying liquid modernity to (inter)cultural training and coaching

Marilyn McKinlay

The Resourceful Adolescent: A Paradox or a Possibility? Leveraging intercultural experiences to enhance personal agency

Caroline Chettri

The Role of Education in the Denial of Cultural Citizenship

Tawakalitu Braimah

The Equality Principle: Feminism Today through the Magnifying Glass of Ghana’s Digital Media

Bernice Belinda Maune

Managing Diversity: a Case Study